

CITY OF LOS ANGELES

CALIFORNIA



ERIC GARCETTI
MAYOR

October 1, 2018

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To our Stakeholders - Community Members, Businesses, Sister Agencies, and all partners:

I am honored to have been nominated by Mayor Eric Garcetti and confirmed by City Council to lead the Bureau of Street Services (BSS) as the new General Manager and Executive Director. I started my role on October 1, 2018.

I am reaching out to each one of you to ask you to join me and the proud staff at BSS on a transformative journey to renew our street network and revitalize our urban forest.

The City of Los Angeles (City), a world class city, deserves a world class street network and street services. Our streets are the most visible image of our City. We owe it to each of you to make our streets network safe, green, and mobile starting today. You have my commitment.

With the dedicated and hard-working women and men of Street Services, in collaboration with our sister Departments and Agencies and partnership with the community, I am confident we can provide high quality, efficient, and equitable services across our great City and communities - all our communities. Every community and every voice counts.

Together, we will transform BSS into a world class organization that sets the benchmark for resiliency, efficiency, innovation, and quality.

We will build bridges internally and externally.

We will develop and implement a stakeholder driven comprehensive plan for street renewal and preservation. We will focus on failed streets, including concrete streets, to increase the percentage streets in good condition across the City.

We will make our streets mobile and accessible with a focus on increasing our pothole repairs, enhancing our Street preservation and construction efforts, and expediting the repair of our sidewalks and bikeways.

We will optimize and enhance our street sweeping program to keep our neighborhoods clean while protecting our waterways and the environment.



We will implement measures to increase biodiversity and mitigate climate change by restoring our urban forest, making our streets cool, and implementing energy efficient and environmentally friendly practices. We will develop and implement a strategic and comprehensive urban forest management plan.

We will build more complete and green streets that provide multi-benefits and leverage more resources.

We will integrate state of the art technologies throughout our operations with a focus on innovation, integration and transparency. We will make our streets and operations efficient and smart.

We will partner with labor to increase our targeted local hires and make the work place more productive and rewarding utilizing the joint labor management process. We will provide greater gender equity and diversity across our Bureau.

We will engage the neighborhood councils, business groups, environmental advocates, and various community groups throughout our operations.

I am confident that together we can meet the challenges and seize the opportunities to make our City a clean, modern and safe place to live, work and play, and a beacon of innovation, vitality, and collaboration.

I look forward to working with you and listening to you and your input.

At your service,



ADEL H. HAGEKHALIL, P.E.
Executive Director and General Manager
Bureau of Street Services